

Access Statement for 2 Hollowell House

Introduction

2 Hollowell House is situated in the picturesque harbour area of Boscastle, North Cornwall. Moments away from the Elizabethan harbour, the apartment is in the centre of the village next door to all amenities. The building was a grain barn for over three hundred years old but in the mid 19th century was converted into apartments. The ground floor apartment has been refurbished to a contemporary style sleeping up to 4 people and has two bedrooms, one family bathroom with bath and over shower and living area including kitchen. Access to the apartment is via a communal pathway and whilst all the apartment rooms are at the same level, the main front door has a framed door that does not allow for immediate levelled access to the apartment.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01840250216 or email hollowell@riversideboscastle.co.uk.

Pre-Arrival

- There are two bus stop adjacent to our building and there is a regular bus service. The service links with the coastal footpath at Tintagel and Crackington, and to nearby towns: Camelford, Wadebridge, and Bude.
- The main train station, Bodmin Parkway, is 30 minutes away by car.
- There is a local taxi service that has accessible taxis if required. We can make a booking for you.
- We have a basic website www.stayinboscastle.co.uk that allows online bookings to be made with instant confirmation.
- You can contact us via phone or email (details below).
- This statement can be posted or emailed to you, or we would be pleased to discuss any issues on the telephone.

Key Collection, Welcome and Car Parking

- The apartment is available from 3:00pm on the day of check-in. A key safe is located on the wall outside and the code is given prior to your arrival. An emergency key holder can be contacted at The Riverside opposite the property.
- The entrance has 24-hour lighting and is at street level.
- The property has an allocated parking place for one car 200 metres away. The width to the parking area is 200cm with 195cm height. Alternatively, there is large pay and display car park 75 metres from the building where guests park. There is no charge from 5:00pm until 10:00am. The car park has a level tarmac surface. The car park has an area that is illuminated during the hours of darkness.

Entrance to Property

- The front door is 73cm wide.
- There is a step free access entrance along a slate pathway from the street. The slate pathway is slightly uneven at points.
- The entrance is well lit by a light on a sensor.
- The floor covering inside the entrance is slate tiles.

Halls, Stairs, Landings, Passageways

- The hallway is well lit using a ceiling lights.

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- The hallway is 73cm wide.
- The floor covering is slate tiles.
- The hallway is level and step free.

Sitting Room/Lounge

- The lounge and dining area is situated off the hallway on the ground floor with level entry from the hallway.
- The door opening to the lounge is 71cm wide.
- The room has a mixture of seating with leather sofas with non-feather cushions as well as four hard dining fold out chairs without arms.
- Furniture can be moved.
- There is a widescreen digital television with remote control and subtitles.
- Lighting is natural daylight and by night levels are controlled by overhead lighting.
- The dining table (moveable side to side) has legs on each corner, 74cm from floor to lowest point of table (under space) and is 76cm high.
- There is free space around the table when folded down.
- Chairs (all moveable) – 4 folding wooden chairs with that have no arms.
- The floor covering is slate tiles.

Kitchen

- The kitchen is open plan from the living area with step free, level access from the living and dining area.
- The space between the kitchen passageway is 81cm wide.
- The door of the oven drops down and the handle is 48cm above the floor. The hob is 89cm above the floor.
- Worktop and sink are 89cm above the floor.
- Fridge freezer available, highest shelf in fridge 39cm and lowest drawer in freezer 60cm.
- The floor covering is slate tiles.

Bedrooms and Sleeping Areas

- There is 1 bedroom with a double bed and 1 bedroom with twin single beds with step free and level access from the front door and hallway.
- The door to each of the bedrooms is 71cm wide.
- The floor covering is slate tiles.
- The height of all beds from the top of the mattress to the floor is 48cm for the double bed and 56cm for the twin beds.
- Lighting is natural by daylight and at night overhead lighting can be controlled by a switch. Bedside lamps are also in each room.
- All bedrooms offer a good colour contrast between floor, walls and doors, non-feather bedding and storage heaters.

Bathrooms, Shower-rooms and Toilets

- There is 1 family bathroom with step free and level access from the front door and hallway.

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

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- The door opening is 59cm wide.
- The bath is 150cm long by 56cm wide. There is an over electric shower with glass screen.
- Grab rails, horizontal and vertical are around the shower.
- Toilet is 40cm high.
- Wash basin is 83cm high.
- Well-lit with overhead lights.
- The floor covering is floor tiles.

Laundry/Utility Room

- The small utility cupboard is step free and level access from the front door and hallway.
- The door opening is 64cm wide.
- There is a standard size washing machine and drier. The unit is front loading.

Additional Information

- Trained assistance dogs are welcome.
- All areas in the apartment have good colour contrast between the floor, doors and walls. Generally, doors and door frames are white glossed wood and walls are light in colour.
- The mobile phone reception is 4G for EE, Orange and T-Mobile.
- The nearest doctor's surgery is less than a mile away. Further information is in the welcome folder.
- Local services are available in the village with a convenience store 50 meters away and a filling station in the village.
- The apartment operates a strict non-smoking policy throughout.

Contact Information

Address: 2 Hollowell House, The Bridge, Boscastle, Cornwall, PL35 0HE

Telephone: 01840250216

Email: hollowell@riversideboscastle.co.uk

Website: www.stayinboscastle.co.uk

Local Public Transport: Bus services operated from Boscastle – Stagecoach Exeter 01392 427711
Travel Line for local and national bus timetable information 0870 608 2 608
National Rail Enquiries for up to date rail times, seat reservations and fare information 0845 48 49 50 Local taxi BosCars 07790 983911